

Dear PDOCG Family,

We hope that you and your loved ones are all doing well in this uncertain time. Here at PDOCG we have used this “break” to enjoy extra time with our families. In many ways it has been a gift to slow down and appreciate many of the things we take for granted. This month, we originally had hoped to be celebrating our 10th practice anniversary thanks to all of you. Now, we are celebrating our gradual “reopening” over the next several weeks.

We always practice the highest level of scientifically proven infection control for both the protection of our patients and our staff... Currently, the CDC states they have no known transmissions from a dental office. Dental offices have always had adhere to universal precautions for every patient (basically everyone is positive for something) to prevent transmissions and exposure to all infections. All surfaces, instrumentation, and materials used during patient procedures are either wrapped, disinfected, thrown away or sterilized with hospital grade sterilization systems. Since we have always used PPE in our patient care we are very comfortable with the correct way it should be worn. We will continue to follow the CDC and ADA recommendations for any additional changes that need to be made to keep our patients safe. For now, the CDC states the number one thing we can do as dentists is to wear the proper PPE and social distancing. Temporarily, we are introducing new systems to enhance safety and ask that you please be patient with us.

- The waiting room, game room, and front desk areas are temporarily closed. Call the office (478) 333-3636 to let us know you have arrived.
- If possible families can go to our website www.growbigsmiles.com under forms and fill out either the new patient paperwork or medical history update. Otherwise we can bring the paperwork to your car after you have arrived.
- Any expected co-pays will be asked to be paid in advance: either by cc, utilizing our PayPal app (on our website), or by bringing a check in the correct amount.
- We will continue our Covid-19 screening process which includes a specialized Covid-19 medical history form, taking both the patient and the caregiver’s temperatures before coming into the office (any temperature over 100.4 or higher will be asked to reschedule).
- The clinical staff will be wearing an N95 mask as well as having their temperatures and symptoms monitored twice a day.
- We will only be allowing one parent to accompany their child into the office (parents are also welcome to stay in the car and have any questions answered via a phone call before your child leaving).
- Parents who do want to come with their child into the office will be asked to wear a mask/face covering they have brought from home to help preserve PPE.
- To keep with social distancing guidelines individual families will be isolated together in either the hygiene bay or in one of our quiet rooms with a dedicated hygienist.
- We are temporarily reducing the number of patients we see a day.

If you have any questions or concerns, please reach out to the office. For our families with May appointments we will begin reaching out to you regarding your appointments. For families who need an appointment we recommend going ahead and reserving an appointment for your child even if you prefer on waiting till late summer and fall. If you have a child or a household family member that is medically fragile PLEASE call the office as will be making modifications so that your family can be seen individually. Thank you again for sharing your children with us and allowing us to be a part of their healthcare team. This anniversary would not have been possible if it wasn’t for you all sharing with your friends and family about why you have chosen us to be your child’s dental provider.

Stay Well,

Dr. Margaret, Dr. Megan, and Staff